

# Welcome to TIA Community Newsletter

## Invitation to TIA's Housewarming Reception

TIA Technology A/S has moved to a new location at Bredevej 2 in Virum. It is our pleasure to invite you to a reception at our new premises in which we take great pride. We hope you will be able to attend, and help us to celebrate the move to larger premises which is a reflection of TIA's continuous growth strategy.

We look forward to welcoming you at Bredevej, 31 October 2008, 2:00pm-5:00pm. Because of the practical arrangement please register at: [housewarming@tia.dk](mailto:housewarming@tia.dk)

Sincerely,  
Morten B. Steiner, CEO

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## TIA's opening of UK office

As part of our company's successful growth strategy, TIA Technology officially opened its UK office in January 2008. The new office centrally located in Birmingham is close to TIA's many UK insurance business customers. The office opening further demonstrates TIA's full commitment to the strategic UK market and strengthen the quality and speed of providing services to our clients. For further information on how TIA Technology UK can help your business, please contact our UK team:

**TIA Technology UK Ltd.**  
**Baskerville House**  
**Centenary Square**  
**Birmingham B1 2ND**  
**United Kingdom**

**Phone: +44 (0)121 503 2400**  
**E-mail: [info@tiatechnology.co.uk](mailto:info@tiatechnology.co.uk)**  
**Website: [www.tiatechnology.co.uk](http://www.tiatechnology.co.uk)**

### Andrew Wright, UK Sales Manager

As the UK Sales Manager at TIA Technology, Andy began his career in insurance 19 years ago, where he held a variety of roles for Eagle Star and Cooperative Insurance. With a wealth of experience in the provision of insurance processing systems, Andy can explain the processes involved in implementing the TIA Solution across your business operation to maximum effect.



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## TIA Wiki – the new way to learn about the TIA Solution

With TIA Solution version 6.0 and later versions, the system documentation will be made available through [TIA Wiki](#). If you are a registered user at [www.tia.dk](http://www.tia.dk) you can already now access this to search and find useful information about the TIA Solution. Since TIA 6 is an evolution of TIA 5.2 you can find plenty of information about TIA 5 and TIA 5.2 too.

TIA Wiki contains:  
information per role using the TIA Solution, see Roles  
information per module in the TIA Solution, see TIA Solution  
Terminology  
Images and illustrations  
Links (internal and external)  
Site preferences

A link to [TIA Wiki](#) can be found on [www.tia.dk](http://www.tia.dk) under the header 'TIA Community'. For comments and questions about TIA Wiki, please contact Helle Dich, [helle.dich@tia.dk](mailto:helle.dich@tia.dk)

# New TIA Customers

## ENSA Seguros de Angola

ENSA, the largest insurance company in Angola selects the TIA Solution  
 The TIA Solution was chosen after a selection process for a new core insurance system. TIA won the positioning as the highest scored insurance solution matching ENSA's business requirements. The main strong points of TIA are unique configuration flexibility, scalability and customer-centric, multilingual and multi-currency support and not least easiness of use, all great benefits aligned with the ENSA strategic orientation.  
 The TIA Solution will help ENSA significantly improve their customer services and power the speed in the modification or definition of new products, which is a major competitive advantage in today's marketplace.

## SSG Insurance Russia

In July TIA signed a new license agreement with the Moscow, Russia based Metropolitan Insurance Group (SSG). SSG is a top ten Russian insurance group and will be hosting TIA for their insurance companies and collaborators within the Russian market for both property & casualty, life & pension, and health insurance for both commercial and private lines.

## NEMI Forsikring ASA Norway

Ultimo September TIA signed a new license agreement with NEMI Forsikring ASA in Norway. NEMI is a multiline and niche oriented general insurance company offering a broad specter of insurance cover to the following markets segments: Utilities, Commercials, Marine Hull, Fish Farming, Owners and transporters of goods and Aviation. NEMI also offers customized solutions to larger companies, institutions, municipalities etc. NEMI is licensed to offer insurances covers in all classes of business except for credit and guarantee covers. NEMI 's main office is located in Oslo.

## International User Group Seminar 2009

The International User Group Seminar will next year be held in Copenhagen, Denmark from the 28th-29th of May. The seminar is arranged by TIA Technology with the purpose of sharing knowledge regarding the TIA Solution and increase networking among members of the TIA Community.

